



REQUEST FOR PROPOSALS
Supply and Install Telecommunications System
DULUTH TRANSIT AUTHORITY

Addendum #1

March 6, 2023

Note that the Proposal Due Date has been changed to 1:00 p.m. on Tuesday, March 28, 2023.

1. Please Note that the due date for this procurement **HAS BEEN CHANGED to 1:00 p.m. on Tuesday on March 28, 2023**. All references in the RFP to the due date are deemed to have been changed accordingly.
 2. Requests for Questions and Clarifications are due no later than **2:00 p.m. on Monday, March 20, 2023**. Responses will be provided on **Tuesday, March 20, 2023**.
 3. The DTA conducted a preproposal meeting on March 1, 2023. Attendees were: Kevin Bryan, Digital Base Productions; Laura Eisenberg, James Johnson, Converge One; Stephen Fullerton, Eric McDougal, Juan Ramos, Jim Rescorla, Genesys; Dan Galligan, Vinay Tschand, Parwan Electric Company; Steve Hall; Chris Herring, Computer Instruments; W. Patrick McGarry, TPX Communications; Ryan Merriman, John Monge, John Pawlowski, Coordinated Business Systems; Eric McDougal; Tom Pavek, Pavek Technology; Steve Hall, Christopher Simonsen, T-Mobile; Graham Threinen, Dialpad; Scott Walker, Ethos IQ, Aleda Johnson, Andy Staupe, Nancy Brown, DTA.
3. Clarifications to Date:
 - a. The DTA currently has a Request for Proposals for an Interactive Voice Response System available on our website. Proposers may offer a combined proposal, but the forms and questionnaire for each of the RFPs must be submitted separately on or before the respective deadline.
 - b. Please note that the RFP document includes a Vendor Compliance Matrix. The DTA prefers short responses. Notes might include that a future upgrade will add additional capabilities, or that your solution eliminates the need for one of the criteria. You are permitted to attach an additional explanation for any of the responses, but brevity is preferred.
 - c. Please note that the RFP also refers to a Vendor Security Compliance Questionnaire. This questionnaire is not required for the initial submission but may be required from vendors after the DTA has reviewed proposals.
 - d. Note that the Buy America requirements in the RFP are applicable to those solutions that exceed \$150,000 in goods and services.
 - e. Note that performance and payment bonds are required from vendors that are proposing solutions that exceed \$175,000 in equipment to be installed.
 - d. The DTA currently has Avaya series 9600 telephones, and it is not necessary to replace the existing phones as long as they integrate with the proposed system.
 - e. The DTA does not require TDD service for hearing impaired.
 - f. The DTA is open to considering a Computer Telephony Integration system for staff. If the respondent offers the option, please provide a unit price per user for up to 40 users.

- g. The DTA would consider transitioning all T-1 stations to SIP, including the Code Blue stations, elevators and fire alarms provided they continue to integrate as needed.
- h. With regard to QSIG impacts to the phone system, there are no ISDN lines in the system and the QSIG does not have any relevance to the project.
- i. A Cloud-based system is preferred.
- j. Most of the current phones are IP, but not all phones have ethernet cables and PoE lines connected, particularly the analog lines. Most phones have power available, with the exception of elevator phones. Not all analog lines connect to a phone room with an available ethernet or network connections.
- k. There are no repeat extension numbers in the current system.
- l. All products must be U.L. Listed.