**Appendix A**

To be completed and submitted by Contractor at the time of Proposal

| ***Functional Requirement***  **Fully Compliant, Fully Compliant with additional configuration, or Custom** | ***Vendor Capabilities*** | | | **Exceptions / Clarification** |
| --- | --- | --- | --- | --- |
| ***Full***  ***Comp*** | ***FC with Add*** | ***Custom and Cost*** |
| **1. Functionality** | | | | |
| Able to share information via all mobile devices |  |  |  |  |
| Able to provide geolocation information to phones with GPS capability |  |  |  |  |
| Able to identify the customer’s current location to set origin point for planned trips |  |  |  |  |
| Able to locate transit stops based on stop number, or address or landmark |  |  |  |  |
| Able to alert the customer while in transit of their stop based on the user’s preference |  |  |  |  |
| Able to provide real time tracking and arrival predictions |  |  |  |  |
| Provides an interface showing steady vehicle movement without hoping or jumping |  |  |  |  |
| Interface will provide geolocation to identify rider’s location on a map; the location should move as the rider’s location changes |  |  |  |  |
| Trip planner must allow for using addresses, intersections, and landmarks |  |  |  |  |
| Must be able to display fare cost by trip |  |  |  |  |
| Allow users to view static bus schedules offline |  |  |  |  |
| Free download of native iPhone and Android applications |  |  |  |  |
| Provide an opt-in platform for DTA information |  |  |  |  |
| Able to provide an automatic notification when a rider’s vehicle is predicted to arrive at a predetermined interval set by the rider |  |  |  |  |
| Alerts may be audio, vibration or text |  |  |  |  |
| Able to provide role-based access, password management controls and audit controls |  |  |  |  |
| Compatible with mobile device screen readers such as Apple Voiceover and Android Talkback |  |  |  |  |
| ADA compliant |  |  |  |  |
| Content management does not require special programs |  |  |  |  |
| Able to update content automatically |  |  |  |  |
| Able to translate the App into other languages |  |  |  |  |
|  |  |  |  |  |
| Able to provide 24-7 support |  |  |  |  |
| Online reporting system for trouble ticket submission |  |  |  |  |
| Dedicated service agent for system updates |  |  |  |  |
| Allow unlimited changes to routes and stops |  |  |  |  |
|  |  |  |  |  |
| Hosted Service |  |  |  |  |
| Full data access in relational format |  |  |  |  |
| Integration through standard web services |  |  |  |  |
| Authentication methods |  |  |  |  |
| Availability of independent security audits |  |  |  |  |
|  |  |  |  |  |
| Cloud based Apps |  |  |  |  |
| Means and methods under exclusive control of Contractor |  |  |  |  |
| Storage capability and notification |  |  |  |  |
| Disaster recovery plan |  |  |  |  |
| Termination services |  |  |  |  |
|  |  |  |  |  |